Trevor, English Scholar
Creating a scholarly edition of Legenda Aurea

"HathiTrust's page scans are almost as good as having the books themselves"

Trevor Cookler is a literary scholar on faculty at King's College, London. His research centers on the work of Jacobus de Voragine, a medieval Italian writer. Trevor cares deeply about the quality of his work, and it has payed off -- recently he has been asked to edit a scholarly edition of Jacobus's Legenda Aurea.

In his quest to find a particular edition of this work, he stumbled across a couple of editions in the HathiTrust Digital Library which were not part of his own library's collection. He was even more thrilled when he discovered some paratextual notes on the scanned page of one edition which he had not seen before, and called a librarian at the owning institution to obtain a higher resolution image of the page to help him in his work.

uses pageturner, catalog / full-text search
wants to download specific page ranges
is an academic library user

BACKGROUND
- 60 year old literary scholar studying Jacobus de Voragine
- Based in London
- Has adapted to new technologies that are useful for his research
- Wants his research to be as thorough as possible
- Typically uses his institution's library for his research, but also uses digital libraries where available

USE CASE
- Searches catalog for items and full-text for author and title references
- Works in conjunction with librarians
- Would like to have high-quality scans of every page, without blurring or obstruction

HOW HE FOUND US
- Discovered HathiTrust Digital Library resources that were linked from his university library's catalog
Darrell Jones is a reference and instructional librarian at Columbia University. He's been working as a librarian for 5 years, and he loves hunting down the right resources for himself and his patrons.

Recently a patron came in looking for information about a particular bicycle patent from the 1960s. Darrell went straight to HathiTrust because he knew that it provided full access to government documents and in particular, patent publications that aren't searchable anywhere else.

Darrell loves having HathiTrust's resources at his fingertips, and uses HathiTrust for his own research as well. He is hoping to publish an article he has been writing about the history of undergraduate education, and he has found the HathiTrust Digital Library a useful source for historical treatises on education. He's created a collection of documents relevant to his subject as a convenient way of showcasing and bookmarking the resources he's been using.

"I point patrons to HathiTrust because it's useful and accessible from their homes."

Darrell, Librarian
Curating resources for himself and his patrons

uses catalog search, collections
wants misdirected links to be fixed
is an academic library user

BACKGROUND
- 45 year old librarian at Columbia University
- Based in New York, NY
- Feels quite comfortable with technology
- Wants relevant primary sources for an article he is writing on the history of undergraduate education
- Makes extensive use of library resources -- he works with them all day, every day

USE CASE
- Builds collections of full-text works
- Integrates HathiTrust sources into his library guides
- Reads books online at HathiTrust or downloads them whenever it's more convenient than a physical copy
- Wants HathiTrust to be user-friendly

HOW HE FOUND US
- Heard about HathiTrust when his university became a partner
Katie Montgomery is a fourth-year honors undergraduate at the University of Virginia, studying the history of science. She takes her honors status seriously, and strives to do good quality research for all her assignments -- she's even thinking about applying for graduate school.

Katie stumbled upon the HathiTrust Digital Library while searching for a book in her library's catalog. Since then, she's found it to be a useful source of primary sources for her papers, particularly for a Southern History class she's been taking to fill her history requirement. Occasionally, she'll find a book that she can't access because it's "limited view." Although she may be disappointed that she can't read the book online, Katie discovered that she can get a sense of whether it would be useful by searching inside it. If it seems useful, she can request the book through interlibrary loan.

"I always check HathiTrust Digital Library now when I need primary sources"
Chloe Boyajian was born and raised in Minneapolis, and she loves her city. She currently works for the Parks and Recreation Board, and loves to promote Minneapolis to others. That's why, when she discovered information about her city's parks freely available on HathiTrust Digital Library, she was excited enough to post about it on her blog.

Chloe originally stumbled upon the HathiTrust Digital Library from an article on BoingBoing she found while websurfing, and since then it has become one of her go-to sources for some of her hobbies. She frequently searches it to find knitting and embroidery patterns, and recently she used it to search for an Armenian stuffed bread recipe that her grandmother used to make. To her joy, she found an Armenian cookbook containing exactly what she was looking for. Since Chloe loves to share, she shared the bread with her friends, and the link to the cookbook with her blog readers.

"I was so excited to find a recipe for my grandmother's Armenian sweet bread!"

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**uses** catalog, pageturner, collections

**wants** to learn about login benefits

**is** a public library user

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**BACKGROUND**

- 32 year old civic employee
- Based in Minneapolis, MN
- Considers herself above average with computers -- she doesn't program, but spends a lot of time blogging and websurfing
- Has a lot of hobbies, like cooking, knitting, and embroidery
- Occasionally goes to the public library for books or movies, but gets much of her entertainment online

**USE CASE**

- Searches catalog for old needlework patterns
- Has created a collection for interesting knitting patterns in HathiTrust
- Wonders what HathiTrust features she's missing out on from only having a friend account

**HOW SHE FOUND US**

- Stumbled across HathiTrust Digital Library from an article she read on BoingBoing
Lisa Weiss is a 52 year old administrative assistant at an insurance company in Geneseo, NY. After work, she sometimes heads over to the public library to find new books to read.

Recently, she’s become interested in learning about her ancestry. Family records trace her heritage as far back as her maternal great-great-grandfather, John Williams, but she doesn’t know much detail about his life yet. She stumbled onto HathiTrust through a genealogy website she was looking at, genealogybooklinks.com, and has been using it to try to find out more information about John Williams. She’s not terribly comfortable with the technology, so she doesn’t experiment with any advanced features on the site -- she generally sticks to full-text search to help her find what she’s looking for.

Last time she used HathiTrust Digital Library, she searched a shiplog for mentions of her great-great-grandfather’s name to see if he was mentioned. She’s tried a basic full-text search for “John Williams” to see where he was mentioned. There were a lot of results and it was hard for her to sort through them, but she’s been going through the results list to find ones that actually mention her relative.

"When I found that article about my great-great-grandfather, I was so happy I cried."

Lisa, Genealogist

Researching her family’s history

uses full text search, pageturner

wants an easier way to sort full-text results

is a public library user

BACKGROUND

- 52 year old administrative assistant at an insurance company
- based in Geneseo, NY
- Uncomfortable with technology (doesn’t typically try to use advanced features)
- Also uses genealogy.com and genealogybooklinks.com
- Typically only uses public libraries, to find new books to read.

USE CASE

- Searches full-text and collections
- Restricts to full-view items even though most of what she's looking for is from before 1922
- Would like to be able to sort through full-text results more easily

HOW SHE FOUND US

- Discovered HathiTrust Digital Library resources that were linked from an ancestry site she was using, genealogybooklinks.com
Stacy Logan is a 35 year old boater based in sunny California. She loves outdoor activities of all kinds -- hiking, camping, and of course boating. About ten years ago she purchased a boat of her own. She loves her Lynda May, but Lynda is getting old and needs some renovation. Accordingly, a couple of months ago Stacy went to a local university library to scout out resources on boat refurbishment.

While there, she happened upon the HathiTrust Digital Library and searched through the catalog to find some shipbuilding manuals. They seemed pretty useful, so Stacy noted them down. Another time she saw a PBS show about boating which referenced a particular manual. Stacy wasn't sure if she could get a hold of it, but to her joy, it was available in full view on HathiTrust.

Now that HathiTrust is mobile, Stacy takes her phone with her when she goes down to the water. That way she can access the books she needs from right by her boat, for free.

"HathiTrust gives me what I need, where I need it, for free."

Stacy, Boater

Learning how to refurbish her boat

uses catalog search, collections

wants to download books

is an academic library user

BACKGROUND

• 35 year old sailor and boat enthusiast
• Based in southern California
• Feels average with technology and loves her smartphone
• Spends most of her money on her boat and doesn't have a lot of free cash on hand
• Seeks her entertainment outdoors, but uses the local university library for research when she needs it

USE CASE

• Searches manuals she finds in HathiTrust and reads the relevant chapters
• Consults useful volumes on her mobile phone when she's down by her boat
• Wants to be able to download books

HOW SHE FOUND US

• Found HathiTrust while searching for shipbuilding resources at a local academic library
Xiaowen Liu is a 26 year old linguistics graduate student at UT Austin. He specializes in sociolinguistics, and he's frequently searching for the history of idioms or interesting usages of language.

A couple of years ago he discovered the HathiTrust Digital Library while searching for the history of a joke. He found an early occurrence on Google Books, but couldn't tell from the Google Books metadata what year the text in which it appeared was from -- the metadata said "1913-1914."

Xiaowen's advisor suggested doing the same search in HathiTrust Digital Library, and Xiaowen found the correct year was 1913. Since then, Xiaowen has used the HathiTrust Digital Library not just for lexicographical searches, but also for online access to books that he can't get from his university library. As a graduate student he has precious little money to spare, so he's always happy to avoid having to buy his own copy of a book.

“HathiTrust Digital Library's full text search is invaluable for my research”

uses catalog, full-text search
wants accurate, clean OCR
is an academic library user

BACKGROUND

• 26 year old linguistics graduate student
• Based in Austin, TX
• Comfortable enough with technology to do some basic programming to help him in his research
• Makes extensive use of his library's online resources to do his readings for class and research his field
• Also uses googlebooks and various linguistic corpora, like the Penn Tree Bank, for his research

USE CASE

• Uses the full-text search to find phrases
• Frequently uses quotation marks and booleans to conduct advanced searches
• Checks HathiTrust for items he can't find elsewhere
• Gets frustrated with limited view items

HOW HE FOUND US

• Found HathiTrust when his advisor recommended it to him as a useful source for his research